

belonging to a sender and is enabled on the terminal apparatuses of the plurality of receivers of the interpersonal message relating to the business activity .

17. (FOUR TIMES AMENDED) A message management method for managing a plurality of interpersonal messages transmitted from a plurality of terminal apparatuses, the message management method comprising:

preparing a receiver state list containing names of a plurality of receivers, each receiver having received an interpersonal message jointly addressed to the receivers and relating to a business activity, the receiver state list also containing individual states of each of the respective receivers, each individual state being mutually associated with the name of a corresponding receiver, where each individual state of each receiver indicates a status of that receiver's activity regarding the business activity, and where the indicating is based on responses received from the receivers in response to the interpersonal message, where the responses capable of being made in an arbitrary order with respect to each other; and

enabling display of, in a mutually associated manner, the interpersonal message relating to the business activity and the receiver state list, where the display is enabled on each of the terminal apparatuses belonging to a sender and the plurality of the receivers of the interpersonal message relating to the business activity.

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